1 LITTLE ROCK INSIGHTS NEWS & STORIES





Our CEO's Message-December

Dear Residents,

Our team has taken time to reflect on all that has occurred in 2021. Although this past year was still not back

to normal, we did take time to step back and assess ways we can better serve our residents. This past year

we provided many programs to serve our families with children such as Hunt Little Heroes, Operation

Homefront's Back to School Backpack Brigade, and our Patriot essay and video contest. We also conducted a

food drive to help our military families and local community who may be addressing food insecurity

concerns. These are just a few of the many programs, contests, and support services we were honored to

provide our residents. Most importantly, we listened to your feedback from the CEL and Satisfacts surveys

and took time to address areas you expressed as needing additional attention. We have prioritized several

areas of our company to improve our service delivery and operating processes to create a better resident

experience for your families.

I sincerely wish you and your family happiness, good health, and time together with the ones you love most

during the holidays. Thank you for your service and sacrifice for our Whitnee Nicholson– Community Manager great nation. We are grateful for you. Kendra Lytch-Resident Service Specialist

All the best,

Brian Stann

Hunt Military

President & Chief





November Pet of the Month

Meet Otis , our November Pet of the Month

Otis is a 7 year terrier mix!

What is your favorite thing about your pet?



"My favorite thing is that he is chunky and sweet!"

What's new?

We would like to let residents know that the maintenance office is open for self help during regular business hours of 8am-4pm. Things you can pick up may include: air filters, touch up paint, and light bulbs.

Office Staff

Julie Wickersham-Community Director Ronni Marshall- Community Manager Whitnee Nicholson– Community Manager Kendra Lytch-Resident Service Specialist Dan Gutierrez– Resident Service Specialist Nicole Laurain– Leasing Specialist Gabi Stark– Leasing Specialist Breanne Gissinger– Leasing Specialist

Contact Information

101 Arkansas Boulevard, Jacksonville, AR 72076 Phone: 888-314-6994 • Fax: 501-983-9021 Facebook: @LittleRockFamilyHousing



Employee Spotlight

Meet our December Employee of the month, Alvin Moore!

Alvin is a Maintenance Technician

- 2 Fun Facts:
- His favorite NFL team is the Greenbay Packers
- He has 14 grandkids and 2 great grandkids that he loves to spoil!

His favorite part of the job is the atmosphere and the guys he works with!



5 Tips to Prevent Frozen Pipes

- Disconnect garden hoses
- Don't turn off your heat

It is best to keep your thermostat no lower than 65 degrees and keep it running to prevent frozen or busted pipes

◆ Let all faucets drip

With constant water flow, this helps avoid frozen pipes

• Open cabinet doors where plumbing is located

Opening kitchen and bathroom cabinets under sinks allow warm air to circulate

Keep garage doors closed

Garage doors should be completely closed when not in use during winter months

Holiday Safety Tips

- When putting up a live tree, remember to keep it hydrated! Check the tree stand water level every other day.
- Don't overload electrical outlets and extension cords. This can be an extreme fire hazard!
- Common holiday plants (poinsettias, holly berries, or mistletoe) can be dangerous for pets.
- Stay in the kitchen when you are frying, boiling, grilling or broiling food to prevent a fire. Always keep a fire extinguisher handy.
- Only use lights tested for safety and throw out sets with broken sockets or frayed wires.

With the holidays approaching, we want to remind and ask any resident that will be gone for extended periods of time greater than seven days to notify the management office. This is to ensure if there were to be any unusual activity, management can respond on your behalf or notify you.

Recipe Corner

Homemade Sugar Cookies

- 1 1/2 cups powdered sugar
- 1 cup butter, softened
- 1 teaspoon vanilla
- ♦ 1/2 teaspoon almond extract
- ♦ 1 egg
- 2 1/2 cups flour
- 1 teaspoon baking soda
- 1 teaspoon cream of tartar

In a large bowl, mix ingredients together. Once mixed, divide dough in half and wrap in plastic wrap. Chill for at least 2 hours. When ready to bake, heat oven to 375 degrees. Roll and cut desired shapes. Bake 7-8 min.





Don't Forget the Tenant Satisfaction Survey is Happening Now



Share your thoughts and feedback on how we are able to help create exceptional living experiences for you and your family!

The survey has been sent from AirForceHousingSurvey@celassociates.com to the email address on file.

If you did not receive a survey link, you can contact the above email address to receive a new survey link and passcode.

OMB Control Number: 0704-0553 OMB Expiration Date: 31 March 22



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