

November
2021

LITTLE ROCK INSIGHTS
NEWS & STORIES



NOVEMBER

Our President's Message



Dear HMC Residents,

The Tenant Satisfaction Survey has just been launched and hopefully by now you have received your email with a link to the survey. This survey is very important and the questions are crafted to help us understand areas of opportunity to improve your living experience while also gaining feedback on the areas you are enjoying so we can invest more focus on those.

Our commitment to 5-Star Service is rooted in our belief that our residents deserve our very best. You are our priority, and our purpose. I respectfully request you to complete your survey, it will take less than five minutes. Your feedback is valued.

On November 11th we will honor our many veteran residents who unselfishly answered the call and served our great nation in the name of duty, honor, and country. We could not be more grateful or proud of their sacrifices. I also want to wish you and your family a Thanksgiving filled with gratitude and peace. As always, thank you for allowing us to serve you

Brian Stann
CEO
Hunt Military Communities



HuntMilitaryCommunities.com



Tenant Satisfaction Survey



Share your thoughts and feedback on how we are able to help create exceptional living experiences for you and your family!

The survey will be sent from
AirForceHousingSurvey@celassociates.com
to the email address on file.

If you do not receive a survey link, you can contact the
above email address to receive a new survey link and passcode.

OMB Control Number: 0704-0553 OMB Expiration Date: 31 March 22



HuntMilitaryCommunities.com



Contact Information

101 Arkansas Blvd, Jacksonville, AR 72076

Phone: 501-983-9044 • Fax: 501-983-9021

Facebook: Little Rock Family Housing

Employee Spotlight

Meet our November Employee Spotlight,

Joe Askins

What do you love most about your job:

Joe is grateful for the opportunity to learn and work in friendly atmosphere.

Fun Fact about Joe:

Joe enjoys hunting and fishing in his spare time

Joe just started with LRFH a few month ago as a maintenance tech!

Please give him a warm LRFH welcome!



Let Your Voice Be Heard

Fall is one of our favorite seasons at LRFH. Fall brings beautiful color to our trees, crisp autumn evenings, and most importantly our **Annual Resident Survey**.



Each resident will receive a survey by email. This allows our team to focus on the needs of our residents, continue doing the thing you like, and improve in the areas that need more attention.

Heading Out of Town for the Holidays?

If you are heading out of town for the holidays remember to keep your cabinet doors open, heat above 68 and faucets dripping with both hot and cold water unhook and hoses connected to the spigot and last but not least file a notice of absence with the office.



Winter Preparations

Believe it or not we are about to cool down, weather wise. Our days are getting shorter; the nights are already 15 to 20 degrees cooler than this time last month and even the 90 degree temps we were seeing during those days are gone. Happens very quickly, doesn't it?

Here are a couple of tips to help prepare for an Arkansas winter: Make sure your doors and windows shut and seal properly. Every kind of insect and rodent in the world is starting to think about a warm place to spend the winter. And, you know we have EVERY kind in the world here. Any hole, crevice or crack provides them a way to share your room and board.

Clean out the closet where the water heater and HVAC unit sit. The HVAC unit will soon change its mission from cooling to heating. It needs room to breathe in order to work properly. It's every bit as important to change your HVAC filter now as it was in July. Vacuum that small room because it's where all the pet hair, Hot Wheels, bobby pins and other paraphernalia end up.

Clean out your outside storage room and make a place to store your hoses and sprinklers. Every year we have several folks who come home to, or wake up to, a flooded house due to the outside faucets freezing and bursting. One more time-unhook your hoses-they will cause the faucet to freeze and burst.

Mulch or rake the leaves in your yard. Don't let them pile up next to the house or shed. That only provides a temporary stop for all those insects and rodents looking to get into your house.



IS GOING "PAY" PERLESS!

The Safe, Secure, and Seamless way to make payments.

HMC is now accepting online payment options only. Residents may utilize the following online payment services: Hunt Resident App • Hunt Resident Portal • WIPS Walk In Payment System

Benefits of Paying Online

- ✓ Eliminates the Need to Drop Off Payments
- ✓ Secure Payments Can Be Made Right from Your Phone or Device
- ✓ Payments are Posted to Your Account Immediately
- ✓ Email Receipts are Sent Directly to Your Inbox
- ✓ Never Forget a Payment Again, Set Up Recurring Account Payments
- ✓ Pay Without Fees for Direct Bank Account Payments

Scan the QR code with your phone to download the Hunt Resident App



Please contact our office if you need assistance setting up online payments via the Hunt Resident App/Portal or WIPS.



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