

MARCH
2020

LITTLE ROCK INSIGHTS NEWS & STORIES



Women's History Month

MARCH 2020 | "VALIANT WOMEN OF THE VOTE"



Our President's Message



Over the past couple of years, we have been working on developing systems, protocols and customer service standards which we call our 5-Star Service. We aim to provide more than just housing. We are entrusted to create quality communities that meet the needs of our residents and we take that responsibility very seriously. Recently, we completed a year-long effort to define what 5-Star Service means to us and how we measure ourselves against that standard. So I wanted to share with you what 5-Star Service means to us.

1. **APPEALING HOMES** – At HMC, we are committed to providing the highest-quality housing for our military families. We work to ensure our homes foster the well-being of military families. Worry-free living is the standard we endeavor to achieve.
2. **THRIVING COMMUNITIES** – At the heart of every community are the people who live there. HMC is committed to being a supportive and thoughtful resource and provides ongoing activities that create a true sense of belonging.
3. **SERVICE SATISFACTION** – HMC strives for 100% satisfaction in all that we do. We are accountable for understanding the challenges our residents face and delivering exceptional service.
4. **COMMITTED EMPLOYEES** – We are committed to hiring talented and enthusiastic individuals to be part of the HMC team. We recruit people who want to work as part of a strong, unified team and be a part of something bigger than themselves. HMC employees are characterized by their integrity, kindness, selflessness, and are committed to doing the right thing.
5. **RESPONSIBLE STEWARDS** – As a partner with the Department of Defense, we are aligned in our role as long-term stewards of the communities we operate. HMC maintains welcoming communities for our residents and their families, and we are committed to the sustenance of these communities for today and into the future. These are high aspirations and we will continue to work towards reaching them. We welcome your feedback in helping us to do so. As always, please reach out to your community director. If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management via: The Hunt Promise Helpline: (855) 333-2835.

Best,

John Ehle
President
Hunt Military Communities



HuntMilitaryCommunities.com



March Pet of the Month

Meet Wyatt "Sheriff Wyatt", our March Pet of the Month sponsored by Hollywood Feed

*Three year old Australian Shepard

*Wyatt is passionate about belly rubs and head scratches.

*Wyatt's favorite activities are: "...snuggling, getting brushed, running and hiking, exploring, and meeting everyone I can!"

*What makes your pet special to you?

"Wyatt is special to me because he is what makes me smile everyday and he makes being stationed in Arkansas a joy since I am here alone. A lot of people could not say they love and appreciate their dog as much as I love Wyatt and I am happy to have him as a part of my family!"

- Sarah Webb (owner)



Contact Information

101 Arkansas Blvd, Jacksonville, AR 72076

Phone: 501-983-9044 • Fax: 501-983-9021

Facebook: Little Rock Family Housing

Employee Spotlight

Meet our March Employee Spotlight, Josh Richardson!

*Josh is a Maintenance Tech - Has 4 1/2 years of experience working for Hunt Military Communities

*Favorite Musical Artist:
Breaking Benjamin

*Favorite Food: Spaghetti

*What do you love most about your job? "I enjoy the people I work with and meeting new people on a daily basis through my contact with residents."



Welcome To The Team!

Bev Stone– Administrative Assistant

Matt Mccollogh– Maintenance Tech



Let's talk about dog waste!

We would like to remind all dog owners that it is your responsibility to pickup after your dog(s). Residents who fail to comply with this pet policy are in direct violation of your lease pet addendum. Exact wording of the pet addendum addressing pet waste is below.

Residents are responsible for keeping the grounds clean and sanitary. All yards and common areas must be kept clean of pet droppings. Residents must pick up and properly dispose of animal waste and residents who walk their pet must carry a plastic bag to retrieve and dispose of any droppings. It is a violation of this Addendum for any resident to simply "turn out" their pet and recall it at their convenience.

SAVE THE DATES

March 11th

Take 'N' Bake Pizza Party

Time: 5-6PM Location: LRFH Welcome Center

*RSVP required: Rent Café RSVP invite or email jagur.klemann@huntcompanies.com

March 12th

Community Advisory Board Meeting

Time: 5-6PM Location: LRFH Event Center

*RSVP required: email jagur.klemann@huntcompanies.com

March 17th

Shamrock Shakes

Time: 4-5PM Location: LRFH Event Center

*While Supplies Last

February Review

