

DECEMBER 2019

LITTLE ROCK FAMILY HOUSING NEWS & STORIES



TIS THE HOLIDAY SEASON

Our President's Message



In just a few short weeks, we'll be celebrating the beginning of a new decade. As we do, we remember that 2020 is the 19th year that American troops have been fighting in the Global War on Terror - America's longest war. During this holiday season, and throughout the year, we

appreciate the service and sacrifice you and your families make. With deployments or long training missions, our Service Members miss out on many special occasions, like Christmas, Hanukkah, Kwanza, and the New Year. This holiday season, our communities are doing special service projects to help those in need such as Toys for Tots, Operation Homefront, Troops for Trees, Christmas Angel, local food & toy drives, and much more. Through these efforts, we want to show our gratitude for our military families and all you do day-in and day-out. On behalf of everyone here at Hunt Military Communities, I want to take this time to wish you all a very safe and happy Holiday Season and a healthy and happy 2020.

Best,

John Ehle
President
Hunt Military Communities



November Review Section

Thanks to all who came out to participate in our November Holiday Kids Craft. We had a blast making reindeer picture frames. A special thank you to our craft guru Ashley Babatov, for putting on a great event.

Do You Have Holiday Spirit?

Enter your home for the chance to be crowned the best decorated yard in the neighborhood and receive a gift basket valued at \$50. To be entered, please submit your name, address, and pictures of your Holiday yard decorations to jagur.klemann@huntcompanies.com. Entries must be submitted by December 18th. One winner from each neighborhood will be selected and announced on December 20th.

LITTLE ROCK STAFF

Julie Wickersham – Community Director
Ronni Marshall – Community Manager
Juliet Reed – Community Manager
Jagur Klemann - Marketing Coordinator
Shelli Rose – Resident Service Specialist

Whitnee Nicholson – Resident Service Specialist
Jessica Plumlee – Resident Service Specialist
Kendra Lytch - Leasing Specialist
Jennifer Wilson- Leasing Specialist



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Employee Spotlight:

Ronni Marshall has been a Hunt employee for the past 2 1/2 years. Ronni started as a receptionist and worked her way up to a Community Manager. We asked Ronni a few questions about her experience working at Little Rock Family Housing. This is what she had to say!



Why do you love coming to work everyday?

I enjoy the opportunity to utilize my skills to problem solve and provide the best possible living experience to our residents.

What is your military affiliation

My father was a Marine and a Vietnam Vet.

What do you enjoy doing in your free time?

I love doing crafts and cooking for my family.

5 Tips to Prevent Frozen Pipes

Disconnect Garden Hoses

Disconnect your garden hoses from the outside hose bib and store until spring.

Never Turn Your Heat Off

Set your thermostat no lower than 65 degrees. It is imperative to leave your heat running to help prevent frozen or busted pipes.

Let Your Faucets Drip

This allows for the water to have a constant flow and assists with preventing pipes from freezing.

Open Cabinet Doors Where Plumbing Is Located

Open your kitchen and bathroom cabinet doors under sinks to allow warm air to circulate around the plumbing.

Keep Your Garage Door Closed

Keep your garage door completely closed when not in use during the winter months.

Holiday Decorating Reminders

- Fasteners that leave permanent damage (i.e. nails, staples, screws...) are prohibited, and if used may be subject to fees at time of move-out.
- Rooftop decorations are prohibited.
- Outside decorative lights are to be turned off no later than midnight, except on Christmas Eve and New Year's Eve.
- Decorations must be removed within one week of January 10th.

Heading Out of Town for The Holidays?

It's Holiday season and that means many of you will be traveling out of town. As a friendly reminder, we ask that any resident that will be absent from their home for seven days or more notify the management office. This practice is requested so if any unusual activity is present during your absence, management can respond on your behalf or notify you.

SAVE THE DATES

December 4th - National Cookie Day

Free Cookies at the Welcome Center *While Supplies Last*

December 5th - Adult Holiday Craft

String Art Holiday Ornaments

*Must RSVP to Resident Portal invite or
jagur.klemann@huntcompanies.com*

December 10th - Pictures with Santa

Cookies and Hot Cocoa Bar Available

December 19th - The Polar Express Movie Night

Doors open at 5:30pm | Movie starts at 6pm

*Must RSVP to Resident Portal invite or
jagur.klemann@huntcompanies.com*

December 25th - Christmas Day

Office Closed

December 28th

Office Closed

Contact Information

Little Rock Family Housing Management Office:

101 Arkansas Boulevard, Jacksonville, AR 72076

Phone: 501-983-9044 • Fax: 501-983-9021

littlerockleasing@huntcompanies.com

HUNT MILITARY COMMUNITIES **IS PROUD TO BE PARTNERING WITH**



**TO ENSURE THAT WE PROVIDE OUR RESIDENTS
THE BEST IN SERVICE AND VALUE.**



**UPON COMPLETION OF YOUR WORK ORDER, RESIDENTS WILL
RECEIVE A SURVEY VIA EMAIL THAT CAN BE COMPLETED ONLINE
FROM SURVEYS@SATISFACTS.COM**

Routine maintenance work orders can be submitted by using the:

- RENTCafé Mobile App
- RENTCafé Desktop Portal

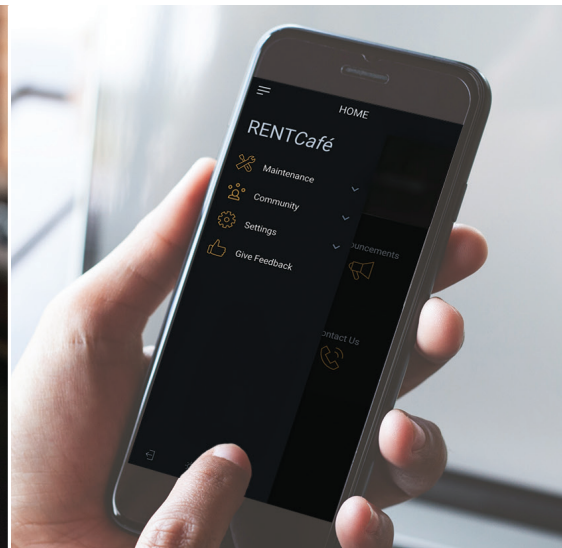
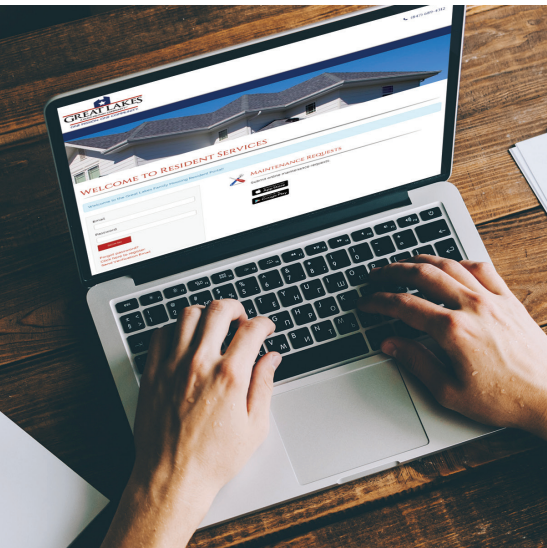
**For emergency or urgent maintenance, please contact your property directly to submit a work order.*

Please reach out to your property manager if you have any questions.



ONE MISSION. ONE COMMUNITY.™

RENTCafé



Welcome to the **RENTCafé Portal & Mobile App** that allows you to access your community 24/7.

- Enjoy 24/7 self-service account management
- Submit & track routine maintenance requests
- Opt in to SMS Text
- Communicate with your on-site team
- Check out upcoming community events & more!

JOIN TODAY!

Register online with email address on file & registration code previously provided. Encounter an issue? Contact your Management Office.

Download the
RENTCafé App* at:



* To sign up, you must know property name & zip code; **emergency communication text messages sent from the site does not require you to opt in.**