

SEPTEMBER 2019

LITTLE ROCK FAMILY HOUSING NEWS & STORIES



LEARN MORE ABOUT OUR RESIDENT PORTAL

Our President's Message



Hunt Launches HEART Program

By John Ehle

As we progress through August, everyone is focused on getting the kids back to school and thinking about all those chores that were put on hold while having fun over the summer. At Hunt, we've been focused on finding more ways to support our military families. This month, Hunt launched the HEART Program. HEART stands for Hunt Embraces: Activities, Resources & Training and this new program provides services and educational training in the areas of navigating military life, how to access base resources, and activities for children and families. Some new services you can look forward to include: a comprehensive Resource Guide including on-base and local community resources, introduction and guidance when navigating through new local school systems, extra maintenance hours to deployed spouses so when requested for things such as removing Christmas trees, assisting with hanging pictures, etc., and special events in support of deployed service members such as preparing and mailing care packages twice a year and delivering special treats to spouses on Valentine's Day. And there is much more. Get in touch with your Resident Service Specialist for more information or to take advantage of these great programs.

Best,

John Ehle
President
Hunt Military Communities



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August Recap

Thanks to all who came out to join us for our Ice Cream Social on August 28th.



Congratulations to September Yards of the Month



Lower Meadows: 145 Idaho



Lakeview: 131 Alabama



Ridgcrest Estates: 178 Kentucky



Upper Meadows: 120 Mississippi



WE HAVE A
FREE APP
FOR THAT



INTRODUCING RESIDENT PORTAL AND MOBILE APP

SIGN UP FOR THE RESIDENT PORTAL

Enjoy 24/7 self-service
account management

Submit & track routine
maintenance requests

Opt in to SMS Text

Communicate with
your on-site team

Check out upcoming
community events & more!

JOIN TODAY! Register online with email address on file & registration code previously provided. Encounter an issue? Contact your Management Office.

Download the
RENTCafé App* at:



*Must know property name & zip code; Emergency messages do not require opt in.

Let Your Voice Be Heard!

Hunt Military Communities would like to introduce you to our new Community Advisory Board. Residents from each neighborhood and a representative of Hunt Military Communities at Little Rock Family Housing will comprise the Board. The CAB will meet monthly to discuss various topics of interest, assist in planning community events, as well as serve as an active liaison for information between neighborhood residents and Hunt Military Communities. Please consider this opportunity to bring life and spirit to the community through cooperation within our neighborhoods. Interested residents can fill out an application at the welcome center. We ask that all interested residents complete and submit the form no later than September 30, 2019.

Help Keep Your Neighborhood Beautiful

A friendly reminder that all residents should promptly remove trash and recycling bins from the road after pick up and set out no earlier than 5pm the day before pickup. Additionally, we have noticed many residents have allowed blue newspapers to accumulate in their driveway. Please be a good neighbor and discard of the newspapers in a timely manner. We appreciate you helping to keep your neighborhood beautiful!

CEL season is almost here!

The annual CEL resident satisfaction survey is quickly approaching! The CEL Resident Satisfaction survey provides you with an opportunity to share your thoughts and feedback on how we are able to help create Exceptional Living Experiences for you and your family! As part of our overall resident satisfaction program, our commitment to you is to listen and react to the information you share with us! This year all surveys will be sent on October 1, via email to the address we have on file in the leasing office. Please check your spam folder in the event you do not receive the survey by end of day on October 1, 2019. Please be on the lookout for additional CEL information and announcements via email, Facebook, and flyers distributed to you.



CARING. ENGAGED. LISTENING.



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Welcome to the Team

We have a new addition to the Little Rock Family Housing team! Kendra Lytch joins us as our new administrative assistant. Kendra will be answering phones, assisting all residents who visit the welcome center, and provide day to day support to all office staff. Kendra is a recent graduate of the University of Arkansas Monticello where she received a degree in Criminal Justice.



Employee Spotlight

Nikki Dulin is a Leasing Specialist at Little Rock Family Housing, who has over 15 years of experience in property management. Nikki is a proud Air Force spouse and mother of two. Her passion for customer service is what drives her commitment to helping our service members find their home away from home.



LITTLE ROCK STAFF

Julie Wickersham – Community Director
Ronni Marshall – Community Manager
Juliet Reed – Community Manager
Jagur Klemann - Marketing Coordinator
Laura Womack - Resident Service Specialist
Shelli Rose – Resident Service Specialist
Whitnee Nicholson – Resident Service Specialist
Nikki Dulin – Leasing Specialist
Jessica Plumlee- Leasing Specialist
Kendra Lytch - Administrative Assistant

SAVE THE DATES

September 18th - Air Force Birthday

Stop by the office for some free cupcakes as we celebrate the Air Force's 72nd birthday.

*While supplies last

October 1st - Breakfast On-The-Go

Start your morning off right with FREE breakfast on Tuesday, October 1st from 7am to 8am. Drive by one of our four Breakfast On-The-Go stations setup at the following locations:

- Corner of Texas Blvd. and Minnesota Cir.
- Arkansas Blvd. across from the Youth Center
- Both entrances of Lakeview Estates

October 19th - Pet Palooza

Grab your four-legged friend and join us for an exciting afternoon at the Dog Park! Local businesses including: Safari Pets, LRAFB Veterinary Clinic, Jacksonville Animal Shelter mobile adoption unit, and more will be present. The event will also include a costume contest, splash pools, Paw prints painting, and lots of awesome prizes!

October 22nd - Fall Festival

You won't want to miss our biggest event of the year! Grab your family and join us at the Welcome Center for our Fall Festival on Tuesday, October 22nd from 4 to 8pm. We'll have free food, ice cream, snow cones, face painting, bounce houses, DJ, cake walk, local vendors and businesses, tons of prizes, and lots more!

Contact Information

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